

Date: Reference Number: 20171369 **FOI Category:** Criminal Justice Administration

Title: Interpreter Qualifications

Request Date: Monday, 31 July, 2017

Response Date: Monday, 14 August, 2017

Request Details:

1. What is the minimum qualification level of interpreters whose services are used for the police assignments in your force;

2. If you use interpreting agencies, do they supply you with appropriately qualified interpreters;

3. Do interpreting agencies notify you if the interpreters they supply to you are qualified to the required level;

4. Do you check if the interpreting agencies comply with their duty to supply qualified interpreters? If yes, then how.

Exemptions Applied:

None

SYP Response:

I contacted our Procurement Department for assistance with your request. I have been advised of the following:

1. Please see the following extract from the contract regarding the minimum qualification level of interpreters *"Diploma in Public Service Interpreting (DPSI), or, an equivalent qualification deemed acceptable by the Chartered Institute of Linguists, Interpreters and Translators Institute and/or any other professional body as may be deemed appropriate"*

2. Yes. The Force has a contract with a supplier and managed service in place.

3. Yes.

4. Yes. There is a contract and performance management process in place.